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News Release

*For Immediate Release*

## **Zim Schwartz Named Director of Emergency Communications**



The City of Springfield has named Zim Schwartz as the new Director of Emergency Communications (911). She replaces Becky Jungmann, who retired.

Schwartz will manage the activities of the emergency communications department, which provides 911 services to 21 emergency response agencies within Greene County. The department is located on the second floor of the state-of-the-art Springfield-Greene County Public Safety Center in Springfield.

"We feel extremely fortunate to have Zim join our team," said City Manager Greg Burris. Her qualifications are tremendous, and she possesses an energy and zeal that will impress our community as they get to know her."

Schwartz comes to Springfield from Columbia, Missouri, where she served the City of Columbia for 20 years, including varied leadership roles in law enforcement, emergency dispatch communications, and emergency management. She has nearly 15 years of supervisory experience, most recently as Director of the Consolidated Emergency Communications Center and Office of Emergency Management in the mid-Missouri area of Columbia/Boone County.

In Columbia, she led a team of telecommunicators that dispatched police, fire and emergency medical services for 11 agencies. She collaborated with many different entities, including city, county, private organizations, businesses, and citizens to launch numerous projects and implement technology advancements.

"I learned the value of treating people right and working closely with the community early in my career through the philosophy of community policing," she said. "I'm very excited to be given this opportunity to work with the professional telecommunicators, city and county officials, as well as serve the Springfield-Greene County community."

Schwartz holds a Bachelor of Science Degree in Industrial Engineering and a Master's Degree in Public Administration from the University of Missouri-Columbia. She is a graduate of the 204th class of the School of Police Staff and Command (SPSC) through the Northwestern University Center for Public Safety. In addition, she is also a graduate of the FBI National Academy in Quantico, Virginia, Session #231. Schwartz currently serves on the FBI National Academy Associates Kansas/Western Missouri Chapter Executive Board and is the President-Elect.

Schwartz has been an adjunct instructor for the Law Enforcement Training Institute (LETI) at the University of Missouri-Columbia since 1995. She teaches various subjects to include community policing, crime prevention, torts/civil rights and interpersonal communications. Schwartz is also an adjunct instructor for the Northwestern University Center for Public Safety in Evanston, Illinois since 2006 and teaches subjects that include resource analysis, allocation and deployment.

She has served on numerous boards over the years and is very involved with Special Olympics-Missouri. Her anticipated start date is mid-January. Her annual salary will be \$94,135.

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